SINGAPORE

JOINED 50-IN-5

NOVEMBER 2023

First-Movver Country





Just as the physical world needs secure infrastructure to run smoothly, Singapore has been investing in reliable and integrated digital infrastructure to enable our citizens to thrive in the digital age. We are proud that innovations like FormSG, which has been designated as a digital public good, have improved how we serve our people. We are happy to share our public sector technologies with the world, so that even more communities around the world can benefit.

Josephine Teo

Minister for Digital Development and Information and Minister-in-charge of Smart Nation and Cybersecurity, Singapore CURRENT DPI FOCUS

DIGITAL PAYMENTS

MAINTAINING

DATA EXCHANGE

MAINTAINING

DIGITAL IDENTITY

MAINTAINING

ENTITY

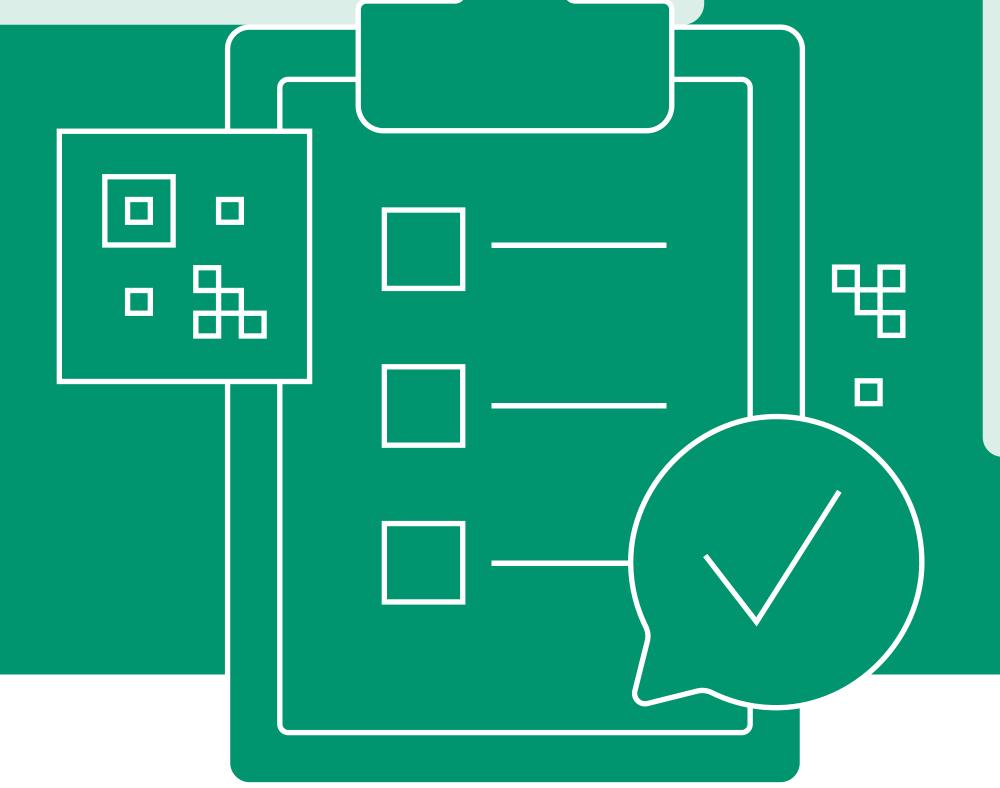
FORMSG: DIGITAL PUBLIC GOOD FOR DPI

Developed by the Government of Singapore, FormSG is a platform that allows public officers to create digital forms in minutes. It is widely used by public agencies to streamline data collection processes, improve service delivery, and enhance engagement with citizens in a secure manner. The platform has been adapted and implemented in Cambodia and Sri Lanka.

ISOMER: ENHANCING ACCESS TO GOVERNMENT SERVICES

Developed by the Government of Singapore, Isomer enhances information accessibility by hosting over half of all government websites. Key agencies such as the Ministry of Health, Ministry of Digital Development and Information, and the Ministry of Law, as well as more than 300 schools nationwide, utilize Isomer.

Isomer ensures that all citizens, including seniors and children, can easily access and find important information. Integrated with Singpass, Singapore's digital identity platform, Isomer enables the delivery of public services while making it easier for the public to engage with the government.



FORMSG IN ACTION

During the COVID-19 pandemic, FormSG played a crucial role in health and travel declaration forms in addition to, swab test registration, enabling the secure collection of patient details while maintaining data privacy.

FormSG is used for administering school enrollment, and managing financial assistance schemes across 300+ government aided schools.

It has helped facilitate more than 220 million form submissions since launching in 2019 and more than 30,000 payment transactions since the launch of its payment feature in April 2023.