

MALAWI



JOINED 50-IN-5
APRIL 2024

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Malawi is committed to building a digital future that leaves no one behind. We must continue to address the challenges head-on while seizing the vast opportunities that digital transformation presents. With the continued support of the international community, strengthened multilateralism, and bold national strategies, we are confident that a future of digital inclusion, innovation, and progress is within reach for all.

—
Dr. Lazarus Chakwera
President of Malawi

CURRENT DPI FOCUS

DIGITAL IDENTITY

MAINTAINING

Malawi's National Registration System is helping to ensure that everyone nationwide has a legal identity, including free birth registrations.

DATA EXCHANGE SYSTEMS

PILOTING

BOMALATU
An enterprise service bus that is being piloted to serve as a data exchange platform.

DIGITAL PAYMENTS

IMPLEMENTING

NATSWITCH

Helping to improve the integration of digital payments throughout the financial sector.

SOCIAL CASH TRANSFER PROGRAM (E-PAYMENT)

Uses digital payment systems to deliver cash transfers to vulnerable and low-income households. By streamlining the distribution of funds through mobile wallets, the initiative ensures that social benefits reach the intended beneficiaries quickly and efficiently, reducing leakage and fraud.

COUNTRY COOPERATION

Collaborating with South Africa, Rwanda, Kenya, Zambia and India on DPI.

PRIORITY USE CASES

Digital Financial Inclusion Project, which focuses on extending financial services to underserved populations, particularly women and rural communities. By leveraging mobile banking platforms and digital payments, the initiative aims to increase access to banking services, promote financial literacy, and reduce reliance on cash-based transactions.

Malawi's National Digital ID system, enables access to government services such as social welfare, healthcare, and education, ensuring that marginalized communities, including children, can participate in national programs and receive essential services.

KEY NUMBERS

- **12 million** Malawians have a digital ID, covering **98%** of the population.
- **USD \$43 million** saved from on service delivery because of digital ID.
- Digital payments transaction value expected to reach **USD \$3520 million** in 2024 with an annual growth rate of **18.20%**.

