

# BANGLADESH



**JOINED 50-IN-5  
NOVEMBER 2023**

First-Mover Country

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Bangladesh has been undergoing a digital transformation to deliver citizen-centric public services. We are dedicated to continuing this journey through secure and scalable DPI. We have studied numerous global standards, adopting best practices, and have actively contributed to digital public goods. Our efforts remain focused on contributing to the worldwide implementation of digital public infrastructure.

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**Sabbir Mahboob**  
a2i Digital Transformation Advisor

## CURRENT DPI FOCUS

### DIGITAL IDENTITY AND VERIFICATION

#### IMPLEMENTING AND MAINTAINING

##### MYINFO

Used for citizen information registration, identification, and authentication.

##### MYLOCKER

Secure storage and sharing of digital documents and certificates.

##### UBID (UNIQUE BUSINESS IDENTIFICATION)

Provides a single, unique identification system for all businesses.

### DATA EXCHANGE SYSTEMS

#### IMPLEMENTING AND MAINTAINING

##### DOPTOR OPEN DATA

Provides a centralized platform for accessing and sharing public sector data to enhance transparency and data-driven decision-making.

##### NPF (NATIONAL PORTAL FRAMEWORK)

A centralized platform that integrates all government websites and digital services into a single, unified portal.

##### MYGOV

A one-stop platform for accessing and interacting with various government services.

## COUNTRY COOPERATION

The Government of Bangladesh is collaborating with international efforts including the Digital Public Goods Alliance, Centre for DPI, GovStack Initiative as well as teams from the digital public good X-Road.

Bangladesh is sharing DPI components with other countries including the Philippines, Somalia, Jordan, South Sudan, Gambia.

## DIGITAL PAYMENTS

#### IMPLEMENTING AND MAINTAINING

##### EKPAY

An integrated, interoperable bill payment system providing citizens with easy access to various payment services.

## DPI HIGHLIGHTS

Bangladesh's DPI efforts have helped reduce the visits needed for citizens to public services by **82%** and have helped save **20.5 billion USD**.

## DIGITAL PUBLIC GOOD SPOTLIGHT

#### A2I HAS NUMEROUS PROJECTS RECOGNIZED AS DPGS

##### EKSHOP

A robust and adaptable eCommerce platform for businesses.

##### GRIEVANCE REDRESS SYSTEM (GRS)

A platform for receiving complaints or grievances in order to improve government service delivery systems.

##### DOPTOR OPEN DATA

A centralized platform that promotes transparency and innovation by providing free access to government data in Bangladesh.

